



Duo Mobile – Multi-factor Authentication

Duo Display Token Guidelines



What is a Duo Display token?

A display token is a small device that displays a security code at the press of a button. That security code can be entered on the Duo login screen in place of a push notification or text message.

Display tokens are considered a last resort option as they:

- Can easily be stolen, lost and damaged
- Can get out of sync
- Are one more thing you need to remember to carry with you



Do I qualify for a Display token?

Check the boxes below? If so, chat with your supervisor about getting a display token.

- ☐ I don't have a smartphone and/or iPod
- ☐ I don't have an iPad or tablet
- ☐ I can't receive text messages
- ☐ I only have a limited number of texts per month

Can I use my own personal U2F device?

U2F devices (e.g., Yubikey or Feitian MultiPass FIDO Security Key) are compatible with Duo multi-factor authentication at KU, but KU IT does not provide technical support for these devices. You should only consider one if you are capable of setting it up and maintaining it without technical support.